JFK Terminal One Group deploys Ink DRS to safeguard against disruptions

Ink Innovation announces further implementation of its disaster recovery system at JFK Terminal One.

Alicante, Spain, 28 May 2024 – JFK Terminal One Group Association (TOGA) and Ink Innovation, a travel technology provider, have announced the expansion of the Ink Disaster Recovery System (Ink DRS) at JFK Terminal One. Ink will deploy the solution across the entire operation, helping to deliver operational resilience for the airport's airline partners.

TOGA, a partnership between Air France, Korean Air, and Lufthansa, has operated in Terminal One at JFK, a hub for its founding airlines and 26 other international carriers.

JFK Terminal One Group trialled Ink's system in a live environment last year to ensure smooth operations in the event of system failure. During the trial, Ink DRS demonstrated the ability for agents to quickly maintain operations and continue to process passengers and bags without the need for fixed airport infrastructure, including common use platforms.

The deployment provides a common-use disaster recovery solution that protects the airport operation from predictable failures. It also helps its airline partners to quickly regain control of the check-in and boarding process.

This initiative is crucial to JFK's effort to minimise disruptions during the redevelopment program. "As JFK transforms into an international hub capable of accommodating 75 million passengers within the next decade, it is essential to address the challenges caused by construction, such as power outages and system failures," added **Blaine Powell, Chief Sales Officer of Ink.**

"Safeguarding the airlines' operations at JFK Terminal One, including TOGA Airlines, is our top priority. Ink DRS's ability to function independently from the traditional airport infrastructure ensures that our operations are robust and continuous," commented **Steve Rowland, Executive Director of JFK Terminal One.**

Ink DRS is designed as a backup for airlines' Departure Control Systems (DCS), enabling quick switching to Ink DRS when the primary system goes down. With Ink DRS capabilities to

exchange passenger and baggage data with various airport systems, running fully on mobile, customers benefit from smooth operations during periods of disruption, such as power outages, systems failures, communication network disruption.

About Ink. Ink Innovation S.L. is a technology provider for the travel industry with core expertise in connected journeys and passenger experiences. Ink transforms travel by enabling airports, airlines and other industry operators to achieve greater flexibility. Ink's unique ecosystem comprises biometrics, digital ID, mobile and cloud systems and self-service devices to improve operational flow. Headquartered in Spain, Ink operates worldwide, partnering with clients such as Copenhagen Airport, Jet2, TUI, LIFT, BermudAir and Menzies Aviation. The company holds ISO 27001 certification, is a strategic partner of IATA and an ACI partner.

For media inquiries, please contact the Ink team at media@innovation.ink.