ACI EUROPE RECOMMENDED PRACTICE 01/10

Airline cabin baggage limitations, airport operations and airport commercial activities

(Adopted by the Board of ACI EUROPE on 5.1.2010)

ACI EUROPE POLICY/RECOMMENDED PRACTICE

1. Airports should ensure that their Airport User's Regulations prohibit the performance of commercial activities by users at places other than those areas specifically designated for that purpose by airports. Airports should further ensure that such prohibition is fully respected.

COMMENT

Some airlines impose restrictive one-cabin baggage rules, which prevent passengers from carrying on board aircraft, separately from their cabin baggage, goods purchased air-side at the airport, unless a surcharge is paid at boarding gates. These rules, which are not safety related result in commercial activities being performed by users without authorisation outside areas specifically designated for that purpose by airports.

2. Airports should ensure that their Airport User's Regulations require users not to impose any rule or implement any practise in relation to their passengers, which may directly or indirectly affect the airport's non-aeronautical activities or operational procedures.

COMMENT

Some airlines impose restrictive one-cabin baggage rules, which prevent passengers from carrying on board aircraft, separately from their cabin baggage, goods purchased air-side at the airport, unless a surcharge is paid at boarding gates. Such restrictions, which are enforced at the gate just before boarding have caused disputes at the gate and resulted in passengers returning purchased goods with retailers. They affect the development of non-aeronautical activities by airports (see. ACI Policy and Recommended Practise 1.8 "Development of Revenues from concessions"). They also can occasionally interfere with airport operational procedures.